February 2006

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Billing Tips to Avoid Privacy Breaches

The California Department of Health Services (CDHS) and EDS recognize the importance of protecting the health information of recipients. Providers can help in this regard in the paper claim billing process. EDS uses Optical Character Recognition (OCR) equipment to scan all paper billing forms. Accuracy, completeness and clarity of the form are important to ensure information is read correctly. Forms can be misread if information is illegible. Illegible information may be corrected manually, which results in a delay of timely processing of claims and also presents the chance of a privacy breach.

To avoid protected health information being sent to the wrong providers, thus resulting in health care privacy breaches, please adhere to the following guidelines when submitting paper billing forms:

- Avoid printing claim forms using a dot matrix printer. Dot matrix print is not clear and may be misread by the OCR equipment. Laser printers are strongly recommended.
- Frequently change the ink cartridges on the printer to avoid light ink. Light printing is not legible and may be misread by the OCR equipment.
- Use black film-type or high-quality ribbons. Ribbons should be changed regularly to ensure that a clear, distinct character is printed. The OCR equipment may misread blurred or light printing.
- Whenever possible, type all information. Use 10-point font or larger (not to exceed the size of the field). The OCR equipment can only scan typed or computer-printed forms. Do not use script or italic font.
- Handwritten forms should be printed neatly and accurately using <u>black</u> ballpoint pen only. All requirements pertaining to typed forms, such as entering data within the text space, apply to handwritten forms.
- Type only in areas of the form designated as fields. Be sure the data falls completely within the text space and is properly aligned.
- Verify that the billing provider number and beneficiary identification numbers are correct.
- Furthermore, providers are encouraged to explore the many benefits of electronic claims submission, funds transfer, remittance and other business transactions. Electronic transactions expedite processing, minimize errors and streamline business office operations. Recent enhancements have expanded the types of electronic services available to the provider community. Please contact the Telephone Service Center at 1-800-541-5555 for further information.

To ensure timely and accurate claims processing, please adhere to the guidelines stated above.

EDS/MEDI-CAL HOTLINES

Border Providers	(916) 636-1200
CDHS Medi-Cal Fraud Hotline	1-800-822-6222
Telephone Service Center (TSC)	1-800-541-5555
Provider Telecommunications Network (PTN)	1-800-786-4346

EDS • PO Box 13029 • Sacramento, CA • 95813-4029

For a complete listing of specialty programs and hours of operation, please refer to the Medi-Cal Directory in the provider manual.



OPT OUT is a new service designed to save time and increase Medi-Cal accessibility. A monthly e-mail containing direct Web links to current bulletins, manual page updates, training information, and more is now available. Simply "opt-out" of receiving this same information on paper, through standard mail. To download the OPT-OUT enrollment form or for more information, go to the Medi-Cal Web site at www.medi-cal.ca.gov, and click the "Learn how..." OPT OUT link on the right side of the home page.

Stop Illegal Tobacco Sales

The simplest way to stop illegal tobacco sales to minors is for merchants to check ID and verify the age of the tobacco purchasers. Report illegal tobacco sales to 1-800-5-ASK-4-ID.

For more information, see the California Department of Health Services Web site at http://www.dhs.ca.gov.

MEDI-CAL FRAUD IS AGAINST THE LAW

MEDI-CAL FRAUD COSTS TAXPAYERS MILLIONS EACH YEAR AND CAN ENDANGER THE HEALTH OF CALIFORNIANS.

HELP PROTECT MEDI-CAL AND YOURSELF BY REPORTING YOUR OBSERVATIONS TODAY.

CDHS MEDI-CAL FRAUD HOTLINE 1-800-822-6222

THE CALL IS FREE AND YOU CAN REMAIN ANONYMOUS.

Knowingly participating in fraudulent activities can result in prosecution and jail time. Help prevent Medi-Cal fraud.

Signature Record-Keeping Requirements for Drugs or Devices Billed to Medi-Cal

Welfare and Institutions Code Section 14043.341 requires providers to obtain and keep a record of Medi-Cal recipients' signatures when dispensing a product or prescription or when obtaining a laboratory specimen. Providers who dispense a drug or device requiring a written order or prescription, and providers who obtain a specimen for performance of a clinical laboratory test or examination, must maintain the following items in their files to qualify for Medi-Cal reimbursement:

- Signature of the person receiving the drug or device or from whom the specimen was obtained
- Medi-Cal recipient's printed name
- Date signed
- Prescription number or item description for drugs or devices
- Relationship of the recipient to the person receiving the prescription if the recipient is not picking up the medication

As an alternative, a provider obtaining a specimen for performance of a clinical laboratory test or examination may satisfy this requirement by doing both of the following:

- Keeping on file the requisition document provided to the clinical laboratory, and
- Obtaining the signature and printed name of the recipient on the requisition document

Several exceptions apply to the signature requirement. A provider does not need to obtain the signature and related information when:

- A biological specimen is obtained for the purpose of anatomical pathology examinations performed during inpatient or outpatient surgery, if a notation of the performance of the anatomical pathology examination appears in the medical record.
- Dispensing a complimentary sample of a dangerous drug, provided no charge is made to the patient and an appropriate record is entered in the patient's chart.
- Dispensing a drug or device occurs on a periodic basis within an established provider/patient relationship. The signature shall only be required with the initial dispensing or furnishing of the drug, so long as an appropriate record of each dispensing or furnishing is entered in the patient's chart.
- Obtaining a biological specimen is required in order that a test or examination occurs on a periodic basis within an established provider/patient relationship. The signature shall only be required upon obtaining the biological specimen necessary for the initial test or examination, so long as an appropriate record of each test or examination is entered in the patient's chart.
- The provider is a licensed pharmacy or clinical laboratory owned and operated by a nonprofit health care service plan with at least 3,500,000 enrollees, or is owned and operated by a nonprofit hospital corporation that has a mutually exclusive contract with a nonprofit health care service plan with at least 3,500,000 enrollees.
- The provider is a licensed provider who practices within a physician organization that meets either of the requirements set forth in paragraph (2) of subdivision (g) of *Health and Safety Code*, Section 1375.4; i.e., a risk-bearing organization such as professional medical corporation, medical partnership, medical foundation or another lawfully organized group of physicians that delivers, furnishes, arranges for or provides health care services.

Providers that bill Medi-Cal but do not comply with the requirements and do not qualify for an exception will be subject to a civil money penalty fine.



TRAINING CLASSES 2006

All new and experienced electronic Treatment Authorization Request (eTAR) users with questions regarding the submission process are invited to attend any of these **FREE** training sessions for 2006. Each training class is led by an experienced instructor and available on a first-come, first-served basis. Visit www.medi-cal.ca.gov for eTAR news or more information.

Redding - March 28, 2006 9:30 AM to 11:30 AM

Red Lion Hotel

www.redlion.rdln.com 1830 Hilltop Drive Redding, CA 96002 (530) 221-8700

No registration required!

Ontario - May 9, 2006 9:30 AM to 11:30 AM

Ontario Convention Center

www.ontariocc.com 2000 Convention Center Way Ontario, CA 91764 (909) 937-3000 Learn about the latest eTAR changes and updates!

San Diego - April 11, 2006 9:30 AM to 11:30 AM

San Diego Convention Center

www.sdccc.org 111 West Harbor Boulevard San Diego, CA 92101 (619) 525-5000

Mark it on your calendar today!

Fresno - June 6, 2006 9:30 AM to 11:30 AM

Fresno Convention Center

www.fresno.gov/convention 848 M Street Fresno, CA 93721 (559) 445-8100

PROPubs 2/06

Medi-Cal Telecommunications Application/Agreement Form Updated

The *Medi-Cal Telecommunications Provider and Biller Application/Agreement* form (DHS 6153, 9/04 version) now includes fields for provider and biller e-mail addresses. Providers use this form to enroll as Computer Media Claims (CMC) submitters. An updated DHS 6153 form is included in this *Medi-Cal Update*. Providers may submit a photocopy of this form when requesting CMC enrollment.



National Provider Identifier Overview Web Page

A new fact sheet with answers to questions that health care providers may have regarding the National Provider Identifier (NPI) is available on the Centers for Medicare & Medicaid Services (CMS) Web site. Because CMS recently updated and continues to update its Web site, the California Department of Health Services suggests providers bookmark the page listed below, which offers an overview of the NPI standard. The Web page address is www.cms.hhs.gov/NationalProvIdentStand. To view the new fact sheet, click the "Educational Resources" link. This site also contains a section for Medicare Fee-For-Service (FFS) providers with helpful information about the Medicare NPI implementation.

For more information about private industry NPI outreach, visit the Workgroup for Electronic Data Interchange (WEDI) NPI Outreach Initiative Web site at www.wedi.org/npioi/index.shtml.

Mandatory implementation of the NPI starts May 23, 2007.

RAD Code and Correlation Table Update

The following Remittance Advice Details (RAD) message has been updated to help reconcile provider accounts.

<u>Code</u> <u>Message</u>

The procedure billed exceeded the service limitation and was reduced to the value of

X9958/99215/99262.

This information is reflected on manual replacement pages <u>remit cd400 9</u> (Part 1) and remit elect corr400 9 (Part 1).

www.medi-cal.ca.gov

AEVS: Carrier Codes for Other Health Coverage: February Update

The AEVS: Carrier Codes for Other Health Coverage list has been updated. These codes are updated monthly. For a complete AEVS: Carrier Codes for Other Health Coverage list, visit the Medi-Cal Web site at www.medi-cal.ca.gov. Click the "User Guides" link under "Provider Resources," then click the "AEVS User Guide" link. Additions and changes are shown in bold and underlined type.

Providers may order a hard copy update of the section by calling the Telephone Service Center (TSC) at 1-800-541-5555. Updates are listed below.

<u>Code</u>	<u>Carrier</u>	<u>Code</u>	<u>Carrier</u>
C505	CITIZENS CHOICE HEALTHPLAN	D597	FIRST UNITED AMERICAN LIFE INS
C800	CALIFORNIA MEDICARE ADVANTAGE	D606	HEALTHNOW NEW YORK
D501	ELDER HEALTH PDP TEXAS	D609	PARAMOUNT DRUG PLAN
D502	ADVANTRARX	D625	SILVERSCRIPT INSURANCE CO
D503	AMERIHEALTH RX	D630	ASURIS NORTHWEST HEALTH
D510	AMERIHEALTH ADVANTAGE	D665	COVENTRY ADVANTRARX
D520	BLUE MEDICARE RX	D680	BLUE MEDICARE RX
D580	HUMANA INSURANCE COMPANY OF NY	D685	BLUE MEDICARE RX
D590	GROUP HEALTH SVCS OF OKLAHOMA	D687	TEXAS HEALTHSPRING
D593	FIRST HEALTH PREMIER	D688	HIP INSURANCE CO OF NEW YORK
D595	HEALTHSPRING	D698	WPS HEALTH INSURANCE

AEVS (continued)

<u>Code</u>	<u>Carrier</u>	<u>Code</u>	<u>Carrier</u>
D700	UNITED AMERICAN INSURANCE CO	D780	HEALTHSPRING PDP
D703	MEDI-CAREFIRST	D782	INSTIL HEALTH INSURANCE CO
D705	FIRST HEALTH PREMIER	D784	BLUE CROSS BLUE SHIELD OF NC
D706	PICA	D795	GHI MEDICARE DRUG PLAN
D707	AMERIHEALTH ADVANTAGE	H130	SENIOR DIMENSIONS
D722	UNITEDHEALTHRX	H325	HEALTH PLAN OF SAN MATEO
D730	AETNA MEDICARE	1082	IRVINE UNIFIED SCHOOL DISTRICT
D735	HEALTHSPRING	M601	MOLINA ADVANTAGE
D742	ELDER HEALTH PDP MID ATLANTIC	O200	ONECARE
D755	PRIORITY MEDICARE RX	P505	SECURE HORIZONS
D758	RMHP	P800	POSITIVE HEALTHCARE PARTNERS
D759	EDUCATORS MUTUAL INSURANCE	S041	STONEBRIDGE LIFE INSURANCE CO
D765	PRESBYTERIAN INSURANCE CO	S323	VILLAGEHEALTH
D767	TRIPLE-S	T360	TENET CHOICES
D769	REGENCE LIFE AND HEALTH		

www.medi-cal.ca.gov

Medi-Cal Procedure/Drug Code Limitation List Update

The *Procedure/Drug Code Limitation List* (P/DCL List) has been updated. Providers placed on the P/DCL List do not receive Medi-Cal reimbursement for services under restriction. In addition, providers that fill orders for lab tests, drugs, medical supplies or any other restricted services prescribed or ordered by a provider under restriction are not reimbursed by Medi-Cal. The limitation is effective after the California Department of Health Services (CDHS) gives the provider notice of the proposed limitation and no appeal is submitted within 45 days, or following denial of an appeal. After 18 months, the P/DCL automatically ceases.

For a complete P/DCL List, visit the Medi-Cal Web site (<u>www.medi-cal.ca.gov</u>) and click the "P/DCL List" link. Additions and changes are shown in bold type. Always refer to the P/DCL List when determining provider procedure/drug code limitations.

<u>Provider Name</u>	Provider Number	Timeframe	Codes
Ajigbotafe, Christopher, MD	00A425640	3/1/06-9/1/07	All Codes
Angel Medical Center	GR0079050	3/1/06-9/1/07	All Codes
Awad, Aziz F., DO	00AX62410-11, GR0069820	3/1/06-9/1/07	All Codes
Badihian, B., DO	00AX59330-31	3/1/06-9/1/07	85025, 80053, 84443, 64475, 76670, 93875, 93307, 99204, 76700
Bedney, Donald, MD	00A118550-51	3/1/06-9/1/07	All Codes
Beeler, Harold W., MD	00A139400	3/1/06-9/1/07	All Codes
Bir, Raghbir S., MD	GR0082770	3/1/06-9/1/07	57452, Z9751
Blue Angels Medical Transportation, Inc.	MTN01095F	3/1/06-9/1/07	All Codes
Boniface, David, OD	SD0058740	3/1/06-9/1/07	Z2910
Carlish, Ronald A., MD	00G154240-45	3/1/06-9/1/07	All Codes
Diagnostic Center	LAB23319F	3/1/06-9/1/07	86592, 86593
Elder Ear Medical Group	GAU000760, GR0090050	3/1/06-9/1/07	All Codes
Esmenjaud, Guillermo	DEND50408	3/1/06-9/1/07	All Codes
Ferguson, Kenneth, MD	00C500620	3/1/06-9/1/07	All Codes
Flores, Byron, MD	00A521730-32	3/1/06-9/1/07	All Codes
Flores, Jorge N., MD	00A337050-52	3/1/06-9/1/07	All Codes
Foxley, William N., MD	00G680670	3/1/06-9/1/07	57452, Z9751
Fuller, Henry L., MD	00A118550-51	3/1/06-9/1/07	All Codes
Garcia, Edward	AU0015700-01	3/1/06-9/1/07	All Codes
Gomez Nicholas P., MD	00A377000-02	3/1/06-9/1/07	All Codes
Goulette, Billy Jean, RCP	RT0073140	3/1/06-9/1/07	All Codes
Hakakha, Firoz, DDS	B39002, D39002	3/1/06-9/1/07	Pediatric – younger than 12-years-old
Hamza, Mohsen, MD	00A435430	3/1/06-9/1/07	All Codes

Please see Limitation List, page 7

Limitation List (continued)

Provider Name	Provider Number	Timeframe	Codes
Hilber, Anita W., MD	00C364940	3/1/06-9/1/07	All Codes
HKT Corporation	PHA419090	3/1/06-9/1/07	All Codes
Katz, Steven, MD	00G713320	3/1/06-9/1/07	All Codes
Kazemi, Isabel, OD	SD0103430	3/1/06-9/1/07	All Codes
Lakes, Adolf N., MD	00A123450	3/1/06-9/1/07	All Codes
LA's Pride Medical Supply Company	DME03122F	3/1/06-9/1/07	All Codes
Lavi, Jacob, DDS	DENB38074	3/1/06-9/1/07	All Codes
LCS Pharmacy	PHA437020, PHA448870	3/1/06-9/1/07	All Codes
Long, David	DC0220560	3/1/06-9/1/07	All Codes
Mazor, Boris, MD	00A387200-02	3/1/06-9/1/07	All Codes
McCall, Reginald, PA17428	CD2030305	3/1/06-9/1/07	99203, 99213, 90746, Z9752
Mednik, George, MD	00A523460-69	3/1/06-9/1/07	All Codes
Mukadam, Hyderali M., MD	00A459800	3/1/06-9/1/07	All Codes
Nguyen, Victoria, DDS	B45938, D45938	3/1/06-9/1/07	All Codes
Ortega, Rene	CD2030264	3/1/06-9/1/07	All Codes
Our House Adult Day	ADU70410F	3/1/06-9/1/07	All Codes
Reznick, Raisa, RN	NP0065140	3/1/06-9/1/07	76700, 76856
Rivera-Acevedo, Heriberto	DENB49200	3/1/06-9/1/07	All Codes
Salvador Del Mundo	GR0079100	3/1/06-9/1/07	All Codes
Sanders, E. Wayne, MD	GR0052830, 00C299980-82	3/1/06-9/1/07	All Codes
Sawa, Shlaimon, DDS	DENB30640	3/1/06-9/1/07	All Codes
Strugatsky, Igor D., DPM	000E43690	3/1/06-9/1/07	All Codes
Su, Maggie, CA	AC0059950-52	3/1/06-9/1/07	All Codes
Tabak, Moshe, MD	00A402570	3/1/06-9/1/07	All Codes
United Life Home Health	HHA57689F	3/1/06-9/1/07	All Codes
Waheb, Tahsin A., MD	00A410650-53	3/1/06-9/1/07	All Codes
Welch, Donal M.	AU0012841	3/1/06-9/1/07	All Codes
Wilson, Edward K., MD	00A213041	3/1/06-9/1/07	All Codes
XCEL Med Pharmacy	CGP161157, PHA418260	3/1/06-9/1/07	All Codes

The following providers have been removed from the Medi-Cal P/DCL List.

Provider Name	<u>Provider Number</u>

Aguas, Jesus M., MD 00A342800 Aintablian, Agop, MD, Inc. 00C393000 American Medical Ride MTN00981F Chudnovsky, Vadim, MD, Inc. 00A486581 Cocal, Lerdo M., MD 00A552950-01 Ellison, Margrett C., MD 00G869320 Ewing, Vicki, MD 00A637470 Garden Grove Women and Children GR0086360 Medical Center

Griffith, Lyle D., MD 00G729670 Hamed, Mohamed A., MD 00A320840-42 Julian, Venus N., MD 00A417830-34 Kerendian, Joseph, MD, Inc. 00G754390 Kpaduwa, Julius C., MD AMC GR0085700 Lakha, Rumi K., DO 00AX50740-41 000E22620 Meditz, William J., DPM San Gabriel Valley GR0053200

Scott, Cranford L., MD, Inc. 00C321420-21, CGP135275, GR0041500-08, LAB65380F

Shuttlemed, Inc MTN01127F

Sivalingam, Kanagartnam, MD GR0069780-83, GR0069785, RHM53887F, HAP53887F,

CGP171208, ZZZ75816Z, ZZZ76362Z, GR0025600-02,

GR0012650

www.medi-cal.ca.gov

Medi-Cal Suspended and Ineligible Provider List: February Update

The Medi-Cal Suspended and Ineligible Provider List (S & I List) has been updated. This list is updated monthly. For a complete S & I List, visit the Medi-Cal Web site at www.medi-cal.ca.gov and click the "S & I Provider List" link under "Provider Reference." Providers may also order a hard copy update of the section by calling the Telephone Service Center (TSC) at 1-800-541-5555.

Additions and changes are shown in bold type and reinstated providers are removed from the S & I List. Always refer to the S & I List when verifying provider ineligibility.

т.		/	
Phv	sicia	n (susi	0 A)

Scolaro, Michael 200 North Robertson Boulevard, Suite #201

Beverly Hills, California

G11083

Suspended indefinitely effective 6/30/05.

indefinitely effective

Suspended

1/16/06.

Suspended

10/29/04.

Suspended

3/20/05.

indefinitely effective

indefinitely effective

Laboratory (susp M)

Hussain, Abrar aka: Kizalbash, Agha Ali 11838 Central Avenue, #24 Chino, California re: Corporate Officer

Bio Technical Clinical Laboratory

Home Health Aide (susp P)

Bujor, Titus 1771 Stearns Road Paradise, California

Majchen, Elena Diane aka: Majchen, Diane Elena Majcher, Elena Diane 1024 North Sherman Court,

Unit #720 Fresno, California

Certified Nurse Assistant (susp R)

Bujor, Titus 1771 Stearns Road Paradise, California **CNA** 354258

HHA

119428

Suspended indefinitely effective 10/29/04.

Suspended

Suspended

Licensed Vocational Nurse (susp R)

Balderama, Brenda 1425 South Dairy Avenue Corcoran, California

143959

indefinitely effective 10/28/04.

Registered Nurse (susp R)

Aune, Ella Mae J. 2033 Wedgewood Drive Oceanside, California

478514

indefinitely effective 11/12/04.

Martinez, Davida Irene 1309 55th Street Long Beach, California 463779

Suspended indefinitely effective 12/5/04.

Jamias, Alexander Nepomuceno

Employees (susp T)

8278 Poppy Way Buena Park, California

Miller, Steven C. EXC11753 542 Vovina Boulevard San Dimas, California and

571 North Valencia Covina, California

REINSTATEMENTS

Physician (susp A)

Gupta, Narendra K. 14650 Pacific Avenue Baldwin Park, California 415 West Route 66, #203 Glendora, California

Nurse Midwife (susp R)

Rice, Michael D. 455 East Nees Avenue, Apartment #145 Fresno, California

Suspended

indefinitely effective

5/19/05.

Suspended indefinitely effective

8/2/03.

A-31614 1/1/79

RN506206

LVN109598

5/20/05

Instructions for Manual Replacement Pages February 2006

Part 1

Insert after the "CMC Checklist" at the end of the CMC Enrollment

Procedures section: Medi-Cal Telecommunications Provider and Biller Application/Agreement form (DHS 6153)

Remove and replace: remit cd400 9

remit elect corr400 9

The following updated sections are available at www.medi-cal.ca.gov:

• AEVS: Carrier Codes for Other Health Coverage

- Medi-Cal Suspended and Ineligible Provider List
- Procedure/Drug Code Limitation List